

# Cheshire East Council

## Cabinet

---

<b>Date of Meeting:</b>	26 July 2017
<b>Report of:</b>	Health and Adult Social Care and Communities Overview and Scrutiny Committee
<b>Subject/Title:</b>	Delayed Transfer of Care – Final Report
<b>Portfolio Holder:</b>	Councillor Janet Clowes – Adult Care and Integration Councillor Liz Wardlaw – Health (formally Councillor P Bates)

---

### 1. Report Summary

- 1.1. This report concludes the key findings and recommendations of the Health and Adult Social Care and Communities Overview and Scrutiny Committee following a two-day spotlight review in the area of Delayed Transfer of Care (DToC) across Cheshire East.

### 2. Recommendation

- 2.1. That Cabinet receive the Committee's report.
- 2.2. That Cabinet note the recommendations, which are detailed in the attached report from page 24 onwards.

### 3. Other Options Considered

- 3.1. None

### 4. Reasons for Recommendation

- 4.1 As outlined in the accompanying report.

### 5. Background/Chronology

- 5.1 In January 2017 the Health and Adult Social Care and Communities Overview and Scrutiny Committee held two public meetings with health professional partners across Cheshire East (NHS Trusts, CCG's, CWP, Adult Social Care Officers).
- 5.2 A Parliamentary style select committee approach was used to enable the Committee to gather evidence and essentially fact-find to understand how the system currently worked and how effective current measures were. Also, the future challenges to services, and what initiatives might contribute towards

making improvements to performance and provide better outcomes for patients in Cheshire East.

- 5.3 The Committee conducted the review by exploring how organisations had responded to the Eight Step High Impact Change Model of Managing Transfer of Care.
- 5.4 Partners were invited to present an account of DToC within their service area. Committee Members were invited to question partners and engage in positive discussion with a view to identifying blocks in the system and where possible removing blocks and re-thinking service process.
- 5.5 Throughout the writing of the report, there was constant consultation with Adult Social Care Officers, engaged health partners and the Scrutiny Committee to ensure accuracy throughout.

## **6. Wards Affected and Local Ward Members**

- 6.1. All Wards and Ward Members could be affected by the proposals.

## **7. Implications of Recommendation**

### **7.1. Policy Implications**

- 7.1.1. There are no policy implications.

### **7.2. Legal Implications**

- 7.2.1. There are no legal implications.

### **7.3. Financial Implications**

- 7.3.1. As most recommendations relate to processes, there would potentially be no cost to the recommendations. In respect of potential changes to accommodation, these would need to be considered in terms of the available budget for re-location and refurbishment within facilities management.

### **7.4. Equality Implications**

- 7.4.1. There are no equality implications.

### **7.5. Rural Community Implications**

- 7.5.1. There are no rural community implications.

### **7.6. Human Resources Implications**

- 7.6.1. There are no human resource implications.

## **7.7. Public Health Implications**

7.7.1. DToC has implications for both the wider health care system and the patients in hospital. For patients staying in hospital longer than necessary there are increased risks of infection, reduced motivation. The key recommendations contained in the report should work towards reducing and possibly minimising DToC across Cheshire East.

7.7.2. The Committee believe the key recommendations contained within the report have the opportunity to demonstrate pro-active best practice by Cheshire East Council. Additionally, the basis for the review was the Eight Step High Impact Change Model of Managing Transfer of Care and Adult Social Care Officers have not seen any evidence of other Local Authorities using this model proactively in the area of DToC.

## **7.8. Implications for Children and Young People**

7.8.1. There are no Children and Young People implications.

## **7.9. Other Implications**

7.9.1. None.

## **8. Risk Management**

8.1.1. Both parts of the spotlight review were audio recorded and this has been uploaded onto the Cheshire East Website. The final report reflects the evidence given by those presenting on the day, the key findings and the conclusions and recommendations reached by the Committee. In terms of risk, there is nothing contained within the report that is knowingly inaccurate or misrepresented.

## **9. Access to Information/Bibliography**

9.1. None

## **10. Contact Information**

10.1 Contact details for this report are as follows:

<b>Name:</b>	Helen Davies
<b>Designation:</b>	Scrutiny Officer
<b>Tel. No.:</b>	01270 686468
<b>Email:</b>	<a href="mailto:helen.davies@cheshireeast.gov.uk">helen.davies@cheshireeast.gov.uk</a>